



CONTINUITY OF SERVICES ASSURANCE STATEMENT – 12/23/20

The COVID-19 pandemic is resulting in far-reaching disruptions to virtually all aspects of our daily lives. During this trying period, the City's [Water Resource Protection Department](#) will continue to uphold our most important and fundamental organizational mission: **to protect public health and safety through the efficient provision of water resource recovery services.**

These services include the continuous operation & maintenance of our [water pollution control facility on Waterman Drive](#), and ensuring the proper functioning of our collection systems - which consist of [28 wastewater pump stations](#) and [over 160 miles of underground sewer pipes and storm drains](#).

To continue operating and maintaining critical assets, our highly skilled and professional staff will observe all relevant COVID-19 guidelines from the Centers for Disease Control (CDC) and Occupational Safety & Health Administration (OSHA). Consistent with City-wide requirements, we have also closed all of our facilities to the public until further notice. All transactions will be conducted by phone, email or mail. For more information, please contact:

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